

The Company **Morávek systémy s.r.o.**
Trstěnická 932, Litomyšl-Město, 570 01 Litomyšl, Czech Republic, Company registration number: 04047231
Registered in the Commercial Register maintained by the Regional Court in Hradec Králové, Section C, Entry 35123

(The Company is hereinafter referred to as the "*Company*")
- on one side -

instructs

the Purchaser, i.e. the person interested in concluding a contract for sale of goods with the Company, which is in the position of a consumer

(hereinafter referred to as the "*Consumer*")
- on the other side -

about the Consumer Rights.

Rights from Defective Performance

The Consumer is entitled to rights from defective performance in accordance with the relevant provisions of the Civil Code (especially the provisions of §1914 to 1925). Rights arising from defective performance shall be asserted as per nature at the Company by sending a claim to an e-mail address, in writing form by post or at the registered office of the Company. The Consumer must state in the complaint what contracts for sale and goods the complaint relates to and what is its subject. The Company shall confirm acceptance of the claim to the Consumer without delay and undertakes to settle the claim within 30 days of its receipt.

To the Contract Negotiated Away from Business Premises

If the Contract is concluded by means of distance communication or away from business premises of the Company, the Consumer has the right to withdraw from the Contract within the period of fourteen (14) days of its conclusion by a unilateral legal act pursuant to section §1829 paragraph 1 of the Civil Code. The withdrawal period shall be maintained pursuant to section §1818 of the Civil Code even if the Consumer sends the Company a withdrawal notice within the statutory period. The withdrawal must particularly indicate who is making it, who is the addressee of the withdrawal and which contract is related to. The withdrawal form is attached to Appendix 1 of the Company's Terms and Conditions.

In the event of the conclusion of this Contract by means of distance communication, the Company further states for the purposes of section §1820 of the Civil Code that: (i) this Contract will be deposited at the registered office of the Company and may be accessed by the Consumer in agreement with the Company; (ii) the Contract shall be concluded at the moment of signing of all Contracting Parties; (iii) the Consumer has the access to check the draft of the Contract (goods order) before sending it and to correct obvious errors of the draft; (iv) the Company is not bound by any codes of conduct.

The Consumer explicitly requests that the Company commence the implementation of the concluded Contract for Sale of Goods before the expiry of the statutory two-week withdrawal period.

Managing Contract Disputes

The Contract for Sale of Goods is concluded in the Czech language, the applicable law is Czech. According to the nature of the matter, all disputes arising under or relating to the Contract may be settled out-of-court through the Czech Trade Inspection Authority. Full details of the out-of-court settlement are available on the relevant website: www.coi.cz. Litigation will be resolved at the competent court of the Czech Republic.

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